



**Maple Grove  
Police Department  
2019 Annual Report**

## **MISSION STATEMENT**

*Honorably serving our community to enhance the quality of life by dedicating ourselves to compassionate, excellent, and professional policing.*

### **HONORABLY SERVING OUR COMMUNITY**

Fidelity to our oath of office and the Law Enforcement Code of Ethics.

Engage citizenry and community organizations to define and accomplish service needs.

Plan thoughtfully for growth and diversity.

Collaborate with all city departments to provide integrated services.

### **TO ENHANCE THE QUALITY OF LIFE**

Contribute to the City of Maple Grove being a place to live, visit, work, and play.

Be a trusted and visible presence of security in the community.

Prevent and reduce crime through well-developed policy.

Enforce laws fairly and impartially.

### **BY DEDICATING OURSELVES TO COMPASSIONATE, EXCELLENT, AND PROFESSIONAL POLICING**

Respect and guard the dignity of all people and guarantee their constitutional rights.

Commit to the highest service standards and best practices.

Uphold a culture of being industry leaders.

Achieve personal growth through self-discipline, education, training, and wellness.

## MESSAGE FROM THE CHIEF

Honorable Mayor Mark Steffenson, City Council Members, and  
City Administrator Heidi Nelson:

On behalf of the all members of our organization it is an honor to present you with the Maple Grove Police Department 2019 Annual Report. This is the second year I dedicate the report to the department's K-9 Unit that became fully staffed with the addition of the second canine handler and K-9. Officer David Goggins and K-9 Rudi began their solo patrol duties in June of this year following their graduation from the St. Paul Police Department K-9 School. Our K-9 Unit continues to further our department's community outreach efforts with citizens of all ages, while allowing officers to accomplish tasks in a much safer manner.

This year the police added resources to proactively support mental-wellness for officers and non-sworn staff. Marie Ridgeway & Associates was contracted to provide onsite training, confidential individual or family consultations, and crisis response services. These resources compliment the City's wellness program, critical incident stress management services, and the family educational academy.

The 2020 National Night Out set a record in hosting 207 registered parties in 2019. Our nationally recognized program received the National Association of Town Watch 2<sup>nd</sup> Place National Award. Crime Prevention Officer Todd Strege led our 2019 NNO 200 efforts to exceed 200 parties for the first time in our history and to include business sponsorships for individual neighborhoods. Our NNO vision is to development a relationship or connection with all members of our community.

The city experienced an increase in the total of Part I and Part II crimes. The number of criminal offenses rose by three percent as a whole, yet are still below the five-year average. The most serious Part I violent crimes increased by 36% or 16 crimes. Part I property crimes remained nearly unchanged with a decrease of five crimes. Our officers and non-sworn members responded to 47,216 service events during the year. This is an increase of 6.7% from the 44,268 service events in 2018.

Significant steps took place to secure state bond funds to expand the city's North Metro Range Regional Public Safety Training Facility. We submitted a bond fund application for the 2020 Minnesota legislative session and hosted onsite facility tours for the Minnesota Senate and House Capital Investment Committees. The City of Maple Grove is a leader in providing comprehensive police training with its facility. Expansion of the facility will allow instructors to further integrate the concepts of de-escalation and crisis intervention with use of force training and policy requirements in a modernized scenario-based learning environment. Officers can return to the community prepared to face real-life situations in the 21st Century policing environment.

Lastly, the Administrative Support Division was established and expanded our organization to four divisions to provide critical attention to the many business records, audits, and licensing functions. A non-sworn administrative support manager leads the division's staff and reports directly to the chief of police.

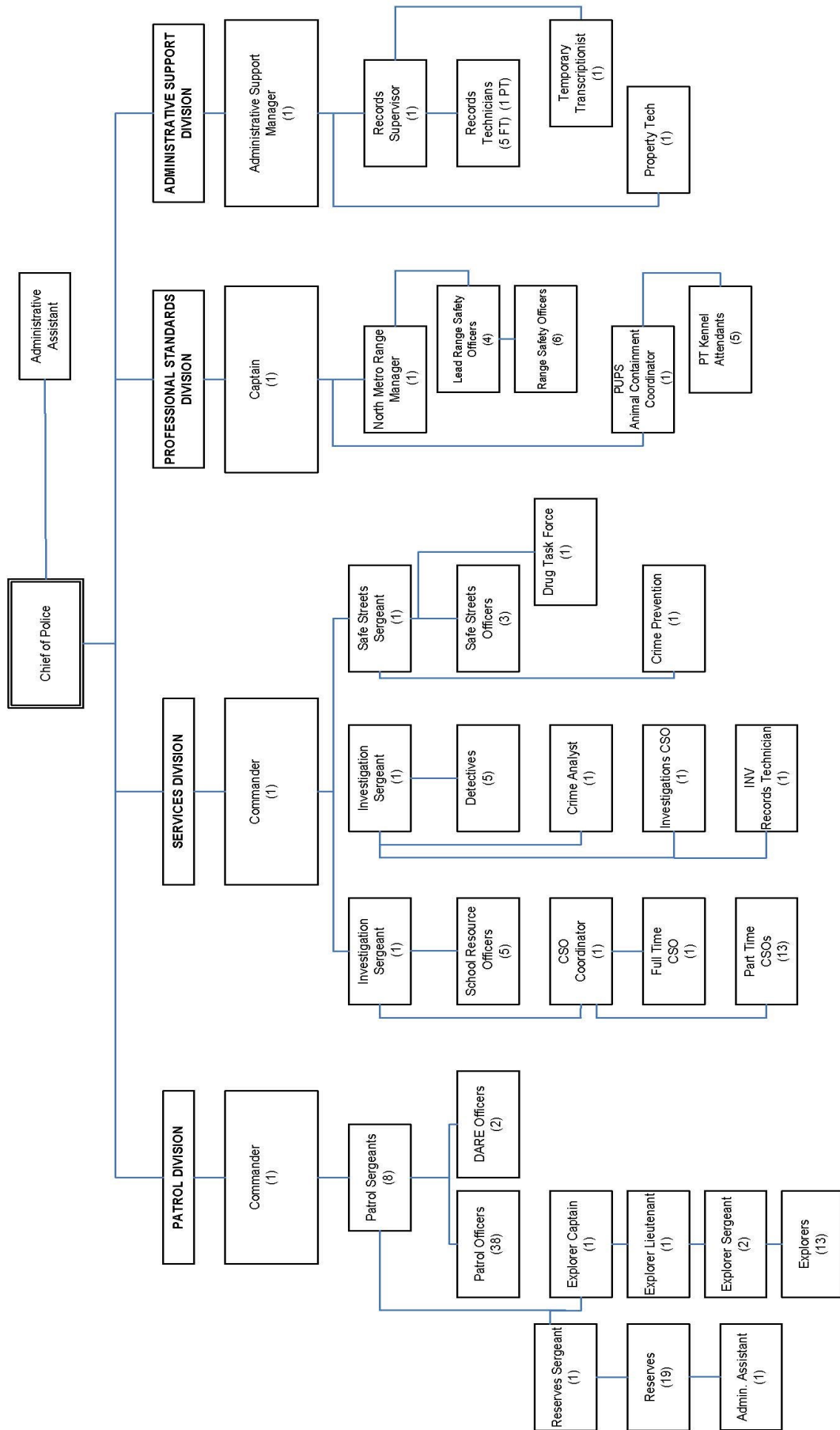
The Maple Grove Police Department is a recognized leader in providing high quality policing services in partnership with the community. The compassionate and dedicated men and women of our organization continually strive along with the community to enhance the quality of life in our city. We thank the Mayor, City Council, the City Administrator, and community as a whole for the overwhelming support!



Eric T. Werner  
Chief of Police



# MAPLE GROVE POLICE DEPARTMENT ORGANIZATIONAL CHART 2019



## MAPLE GROVE POLICE DEPARTMENT 2019 ORGANIZATIONAL CHANGES

### HIRED

***Dominick Bouta***  
Police Officer  
hired from CSO program

***Ryan Kane***  
Police Officer  
hired from CSO position

***Scott Long***  
Police Officer  
hired from CSO position

***Alexa Nettell***  
Police Officer

***Brooke Trabant***  
***Avery Fischer***  
***Jacob Hatzenbeller***  
***Robert Johnson***  
***Samuel LeMay***  
Community Service Officers

***Sarah Dyer***  
Records Management Technician

### RESIGNATIONS

***Timothy Condon***  
Police Officer

***Sue Setter***  
Records Management Supervisor

***Brittany Stockman***  
Police Officer

***Dan Wills***  
Police Captain

***Nicholas Anderson-Schneekloth***  
***Scott Baber***  
***Samuel LeMay***  
***Prince Yeber***  
Community Service Officers

## MAPLE GROVE POLICE DEPARTMENT 2019 RETIREMENT



**KEN KIRKEVOLD**  
**POLICE OFFICER**

## SPECIAL RECOGNITION AND TRAINING

### DEPARTMENT SERVICE AWARDS FOR ACTIONS IN 2018 CRITICAL INCIDENT



At the January 21, 2020, regular City Council meeting, **Officers Jeff Albers and Dave Anton** were presented with the Medal of Honor; **Officers Darren Struckmann and Adam Marinello** and **Sergeant Daniel Hamann** were presented with the Medal of Commendation for actions during an officer-involved shooting incident on February 7, 2018. The involved officers made repeated attempts to de-escalate the situation as determined by the Hennepin County Attorney's Office.

**Officers Jeff Albers and Dave Anton** demonstrated conspicuous bravery, courage, and selflessness while being in immediate high risk of death or serious physical injury.

**Officers Darren Struckmann and Adam Marinello** and **Sergeant Dan Hamann** acted in obvious self-sacrifice while in the face of personal danger. **Sergeant Dan Hamann** also displayed excellent leadership during the incident.

### DEPARTMENT SERVICE AWARDS FOR ACTIONS IN 2018 LIFE- THREATENING CRITICAL INCIDENT



At the June 17, 2019, regular City Council meeting **Sergeant Matt Brost** and **Officer Jake Uhl** were presented with the Medal of Commendation; and **Detective Brad Holzerland** and **Officer (retired) Ken Kirkevold** were presented with the Medal of Valor for their life-saving efforts on August 10, 2018.

The officers responded to a person down and unconscious at a residence. Upon arrival, officers learned the victim had been overcome by gasoline exhaust-type fumes and was in full arrest. Arriving officers attempted life-saving measures and were also overcome by the fumes. Fire department officials later learned that carbon monoxide levels were so high that a monitor could no longer display an actual carbon monoxide level. This type of situation poses an immediate danger and risk of permanent injury to any person when they encounter carbon monoxide levels this high. Despite the officers' life-saving efforts in an extremely dangerous environment, the victim could not be revived. Each officer required post incident care at a regional medical center. **Officers Brad Holzerland and Ken Kirkevold, Sergeant Matt Brost, and Officer Jake Uhl** placed themselves in great personal risk to carry out their duties in attempt to save a member of our community.

### MINNESOTA CHIEFS OF POLICE ASSOCIATION SERVICE AWARD

In February, **Officer Mark Carroll** received the Minnesota Chiefs of Police Association Certificate of Appreciation for his 15 years of service as a D.A.R.E. officer for our agency.

Mark developed strong relationships with students and school staff, while providing our youth with the valuable lessons to prevent the use of harmful drugs and other substances.

## EXECUTIVE TRAINING INSTITUTE (ETI)



In April, *Chief Eric Werner* and *Sergeants Daniel Hamann* and *Tanya Petz* attended the Minnesota Chiefs of Police Association (MCPA) Executive Training Institute (ETI) in St. Cloud, Minnesota. In addition, City Administrator Heidi Nelson attended the City Leaders Day. ETI provides our agency's command staff leadership development and relationship building opportunities with nearly

400 police leaders throughout the State of Minnesota. The MCPA's mission states, "We bring the highest quality police services and leadership to the people of Minnesota." In carrying out this mission, the MCPA provides high-quality, executive-level training from nationally recognized speakers to breakout sessions focused on contemporary Minnesota policing topics, along with a vendor exhibit hall showcasing the latest technology in the policing profession.

Additionally, several Maple Grove investigators attended the partial day Forensic Experiential Trauma Informed (FETI) training provided at the conference by nationally recognized speaker Lori Heitman, CFP-A. FETI is a best practices investigative technique for criminal sexual assault and domestic violence related incidents.

## INTERNATIONAL ASSOCIATION OF CHIEFS OF POLICE (IACP)

*Chief Eric Werner* traveled to Chicago, Illinois in October to attend the 126th Annual Conference and



Exposition of the International Association of Chiefs of Police (IACP). Over 15,000 dedicated professionals from federal, state,

county, local, and tribal agencies from countries across the globe attend this world-class training. Chief Werner attended the conference with over 80 police leaders from throughout Minnesota.

Chief Werner represented the Minnesota Chiefs of Police Association and the chiefs of police across the State of Minnesota at the IACP State Association of Chiefs of Police (SACOP) Division meetings. SACOP serves as the organizing body for the individual state associations of chiefs of police. SACOP also functions as the coordinating body between the state associations and the IACP membership as a whole, facilitating the exchange and dissemination of information related to a host of important topics in law enforcement. SACOP works to:

- Create policy guidance on timely and relevant topics in law enforcement
- Facilitate and encourage dialogue between local law enforcement and our state and federal partners
- Provide tools and resources for members to manage their individual association more effectively
- Provide training programs and presentations on a wide array of subjects to our membership
- Create training projects and workshop topics generated from our membership
- Oversee the SafeShield Committee, which works to promote officer safety
- Oversee the Smaller Department Section to represent the unique needs of small and rural agencies

"The International Association of Chiefs of Police (IACP) is the world's largest and most influential professional association for police leaders. With more than 31,000 members in over 165 countries, the IACP is a recognized leader in global policing, committed to advancing safer communities through thoughtful, progressive police leadership. Since 1893, the association has been serving communities worldwide by speaking out on behalf of law enforcement and advancing leadership and professionalism in policing worldwide."\*

\*Source: theiacp.org, 2020

## ADMINISTRATION

The Office of Chief of Police is responsible for the overall direction, leadership, and administration of the Department's resources and carrying out its mission to provide service to the community. Some key goal areas the office focused on in 2019 was hiring a consultant to provide mental wellness support for officers, continued work toward all sworn officers trained in the 40-hour crisis intervention training (CIT), securing State of Minnesota bond funds for the expansion of the North Metro Range regional public safety training facility, implementing the second canine handler and K-9, and establishing the Administrative Support Division.

## STRIVE TEAM

The Maple Grove Police Department understands the value of its personnel and their role in the department's efforts to improve police services in striving to meet its stated mission:

*"Honorably serving our community to enhance the quality of life by dedicating ourselves to compassionate, excellent, and professional policing."*

The STRIVE Team is an overall organizational development program where team members strive to improve the quality of police services and deliver them in a highly professional and responsible manner. The team will:

- Be a means for trusting, open, and honest communication to foster a positive and supportive working environment for employees.
- Offer a forum for employees to work cooperatively as a team by sharing knowledge, experiences, and ideas.
- Allow employees to seek continuous departmental improvement, foster professionalism, and inspire development of our employees.
- Have input on policy and procedure development and implementation.
- Affect change and participate in innovative problem-solving.
- Improve intra-departmental communication and decision making.

## INTERNAL AFFAIRS FUNCTION

The Maple Grove Police Department is committed to the highest quality of service through accountability and transparency. The department's Internal Affairs/Personnel Complaints policy and function provide a system important to maintaining professional conduct within the agency and for the reporting, investigation, and disposition of complaints regarding department members. The system ensures a thorough investigation and documentation of complaints. Select members of the department's leadership team investigate complaints. Eleven reports of alleged misconduct were investigated in 2019, resulting in the following dispositions: Minor Violations: Eleven (11) total; Exonerated – 6, Unfounded – 5.

## MINNESOTA LAW ENFORCEMENT MEMORIAL ASSOCIATION

In 2019, **Officer Scott Fillingane** was selected to serve on Minnesota's Law Enforcement Memorial Association's Honor Guard Team. MN LEMA is an organization that is dedicated to assisting the families and home agencies of those law enforcement officers who have died in the line of duty.

The MN LEMA Honor Guard is made up of over 40 volunteers from different agencies in Minnesota. Applicants for the Honor Guard must complete a written application, oral review board, physical test, and background investigation. Initial members must also complete a five-day training session, held annually at Camp Ripley.

Members of the LEMA Honor Guard Team receive cross training on all honor guard duties, but are assigned to one of three main teams: the Colors Team, the Rifle Team, and



**Minnesota Law Enforcement  
Memorial Association**

the Casket Team. Throughout the year, members of the LEMA Honor Guard attend monthly trainings, provide honors at law enforcement funerals, and provide ceremonial details at different police functions throughout the year, which includes Police Memorial Day (May 15<sup>th</sup>) at the Minnesota State Capitol. The Maple Grove Police Department is proud to have representation in MN LEMA.

## SOCIAL MEDIA

By the end of 2019, nearly 9,200 followers received timely crime alerts, community safety and crime prevention tips, severe weather postings, notices for extra traffic enforcement efforts, and requests for assistance from the community. Readers also enjoy learning about officer recognitions, community outreach activities, and other happenings in and around the Maple Grove Police Department.



Maple Grove Police  
Department

@maplegrovnmpolice · Government Organization

+ Add a Button

Social media is a critical communication tool for our agency to connect with the community and to disseminate information to media outlets. *Administrative Assistant Jennifer Olson* continues to find innovative ways for the police department's use of Facebook and Twitter to assist our agency's outreach efforts by connecting with people within the Maple Grove area as well as with many other communities and states.

## DRUG TAKE-BACK BOX



Maple Grove's drug take-back box continues to be an important program in our agency's efforts to reduce the abuse of prescription medications and the opioid epidemic. Maple Grove Police Department's partnership with the Hennepin County Sheriff's Office, the Hennepin County Environment and Energy Department, the Maple Grove Lions Club, and Partnership for

Change on this important program has proven to be a success in keeping our community and environment safe. According to *Chief of Police Eric Werner*, "The abuse of prescription medication is an ongoing problem for communities in Minnesota and across the country. Our drug take-back program is very successful in reducing the abuse of prescription medication by our community, specifically our youth. Our agency is grateful for the partnerships that have made this program possible and an overwhelming success." Since the inception of the program in 2015, we have taken back 11,135 pounds of unused or unwanted medicines.

## PATROL DIVISION

The Patrol Division is the largest and most visible division within the Maple Grove Police Department. The Patrol Division's responsibilities are to answer calls-for-service, respond to emergencies, enforce traffic and criminal laws, maintain order, conduct initial investigations, and strive to promote strong community partnerships with the citizens that we serve.

The Patrol Division has an authorized strength of 38 uniformed patrol officers. Many patrol officers receive specialized training or assignments in investigative techniques, narcotics detection, evidence recovery, police bicycle operation, de-escalation techniques, and other appropriate advanced training. Other specialties within the Patrol Division include the Emergency Response Unit tactical and negotiations, Bike Patrol Unit, and the Drug Abuse Resistance Education (D.A.R.E.) program.

Dedicated volunteers in our Police Reserve and Police Explorer programs support the work of our uniformed personnel.

Patrol officers are supervised by eight patrol sergeants. Officers are assigned to four separate shifts and provide service to our community 24 hours a day throughout the year. Patrol personnel are allocated to four patrol zones, which maximizes a visible presence throughout the city and a balanced response to calls-for-service. The four patrol zones include the north, central/east, south, and west geographical areas.

In 2019, the Maple Grove Police Department continued their work on three significant initiatives: Zone Leadership and Ownership, Crisis Intervention and Mental Health training, and the establishment of a Domestic Violence Response Team. Zone Leadership and Ownership enhances community partnerships by assigning officers and sergeants to specific zones for long periods of time. Officers develop an understanding of the needs and issues in our neighborhoods in those particular zones. Our officers and sergeants are accountable to their zones and take pride in establishing personal relationships with our citizens in order to find long-term solutions.

## DOMESTIC VIOLENCE AWARENESS



The Maple Grove Police Department is actively addressing the domestic violence issues that our city faces. Over the past few years, the department has aggressively confronted these crimes by providing additional training to all police officers, introducing the Lethality and Recidivism Assessments, developing a Domestic Violence Response Team (DVRT) to assist victims of domestic violence, building a stronger collaboration with Cornerstone Victim Advocacy to provide the best resources possible to the victims and their families, and working with the attorney's office to determine the most effective consequences for domestic violence abusers.

The Department continues to raise awareness regarding domestic violence by its continued involvement in Domestic Violence Awareness month by lighting the city purple, adopting a proclamation, educating the community, and opening the lines of communication. By raising

awareness about domestic violence, we will let victims know that they are not alone and that there are resources available, we will be able to provide assistance and service referrals to victims and their families, and we will educate the community about domestic violence and how it affects the community as a whole.

If you or someone you know has been the victim of domestic violence, there are resources available. The Maple Grove Police Department works in conjunction with Cornerstone to provide victims of domestic violence the resources they need to leave the abusive situation, develop a safety plan, and navigate the criminal justice system. Resources can be obtained by calling the Crisis Hotline at 1-866-223-1111 or by calling 911 for police assistance.

## DEFENSIVE AND CONTROL TACTICS TRAINING

Defensive and control tactics are an important aspect of a police officer's training. The Maple Grove Police Department trains our officers to and above the standard set by the Minnesota Police Officers and Standard Training Board (POST). Our agency places an emphasis on crisis intervention skills, de-escalation techniques, and tactics to handle crisis situations safely and effectively. As part of officers' continual training, they participate in realistic scenario-based training. Scenarios are designed for officers to think about their decision-making and to help them learn, practice, and succeed. Each scenario officers encounter test their effective communication skills in attempts to obtain voluntary compliance. There are times when an officer needs to use force. The Maple Grove Police Department trains our officers to honor and preserve the sanctity of life for all persons by using the least amount of force necessary to keep themselves, the individual and the public safe.

The Minnesota Legislature during its 2020 July special session enacted a new law (Minn. Stat. 626.5534) requiring Minnesota law enforcement agencies to provide information about use-of-force incidents to the FBI for its Use-of-Force Data Collection. According to the FBI, "The collection and reporting of use-of-force data will include any use of force that results in the death or serious bodily injury of a person, as well as when a law enforcement officer discharges a firearm at or in the direction of a person. The definition of serious bodily injury will be based, in part, upon Title 18, United States Code, Section 2246 (4). The term 'serious bodily injury' means 'bodily

injury that involves a substantial risk of death, unconsciousness, protracted and obvious disfigurement, or protracted loss or impairment of the function of a bodily member, organ, or mental faculty.’ The National Use-of-Force Data Collection will include incident information, subject information, and officer information. Three types of use-of-force events and information related to each event will be collected starting in 2017.”

The Minnesota Bureau of Criminal Apprehension first communicated with Minnesota police agencies to begin voluntary collection of this data in mid-2018 through the BCA’s supplemental reporting system. The Maple Grove Police Department has voluntarily provided this data since 2018 and will continue to provide the data as mandated by Minnesota statute.

In 2019, Maple Grove had no reportable incidents defined by the FBI or as mandated by the Minnesota state statute.

## EMERGENCY RESPONSE UNIT (ERU)

The Maple Grove Emergency Response Unit (ERU) is made up of two teams: SWAT (Special Weapons and Tactics) and CNT (Crisis Negotiations Team). The ERU Team is comprised of two sergeants and fourteen officers. The mission of ERU is to utilize advanced police tactics and equipment in highly dangerous situations to minimize risks to victims, innocent bystanders, and public safety responders. Ultimately, this highly-trained unit keeps the community safe through their advanced capabilities.

## TRAFFIC SAFETY AND ENFORCEMENT

Traffic safety is a major concern for our residents and the business community. Maple Grove has approximately 300 miles of City roadway and 700 cul-de-sacs. The interstate and major highway systems bring large amounts of vehicular traffic into or through Maple Grove. The City is a major destination for many of its amenities, which include the state’s second-largest retail area, parks and recreations amenities, and sports facilities that draw large scale events along with ongoing daily usage.

The Police Department partners with the City’s Engineering Department and the Administration’s Communication staff in applying the four Es of traffic safety: Engineering, Education, Enforcement, and Emergency Services. This coordinated and comprehensive approach provides a robust and safe network of transportation for our residents, workforce, and visitors.

In 2019, Maple Grove officers made 9,907 traffic stops, issued 2,589 traffic citations, and provided 8,050 warnings.

Our officers enforce traffic laws on a daily basis, while continuing to work on problem areas to seek long-term solutions. Each patrol sergeant is assigned to a specific zone, monitors problem locations, and provides a response to community members as needed.



The Maple Grove, Plymouth, and Minnetonka Police Departments marked another successful year in the Toward Zero Deaths (TZD) campaign. The TZD campaign is a federally funded traffic safety campaign with the goal of reducing traffic accidents through specific enforcement activities. The collaborative effort combines targeted enforcement and education of motorists in the following areas:

- Distracted driving
- Impaired driving
- Move over law
- Speeding
- Seat belt and child seat usage

In 2019, Maple Grove officers worked over 497 hours of enforcement, resulting in 777 traffic stops, 182 citations, and 24 in-custody arrests.

At multiple times during the year, officers throughout the state work targeted enforcement of a topic related to the safety of the motoring public. The police department provides traffic safety education information through social media and the City’s newsletter during these specific times.

## DETENTION FACILITY

The Maple Grove Police Department Detention Facility is defined by law as a Class II secure adult detention facility to confine prisoners prior to their appearance in court. Prisoners will not be held in excess of forty-eight (48) hours, excluding weekends or holidays, and in the case of juveniles, not to exceed six (6) hours.

A sergeant is assigned to the detention facility and, as the jail administrator, is responsible for maintaining compliance with the Minnesota Department of Corrections. Sworn police officers complete the booking process, which includes photographing, fingerprinting, and interviewing. Community service officers assist in the role of detention monitors to ensure subjects in custody are safe while awaiting release or transport to Hennepin County Adult Detention Facility or Juvenile Center.

## FIELD TRAINING OFFICER (FTO) PROGRAM



Every new officer begins their career in the Field Officer Training (FTO) program. Newly hired officers start complete a four-week, in-house training academy. Training includes firearms, defensive tactics, and scenario-based training in combination with our policies and procedures. Upon completion, the new officer starts the intensive phase training. For fifty shifts, the new officer moves through five separate phases. With each phase, the new officer will take a more primary role, leading up to the final evaluation phase. During the final evaluation phase, the FTO wears plain street clothes so that primary attention is given to the new officer.

## COMMUNITY SERVICE OFFICER (CSO) UNIT

Part-time CSOs are at least 18 years old, and are currently enrolled in an accredited two- or four-year Criminal Justice/Law Enforcement degree program. The CSOs go through the same rigorous



background check that our officers go through, and once hired complete an eight-week Field Training Program. Our CSOs are also required to have their Emergency Medical Responder (EMR) certification and complete various trainings for animal behavior/control, report writing, and personal safety.

The CSOs work as detention monitors in our booking facility and respond to various calls for service. The most notable calls they handle include domestic animal control, vehicle lock-out services, and parking violations. The CSOs respond to disabled vehicles in the roadway and work with drivers to get the vehicle safely removed from obstructing traffic. The CSOs also routinely assist our patrol officers with various duties, such as traffic control for motor vehicle accidents. When they are not responding to calls for service, the CSOs conduct proactive patrol throughout the City.

The Maple Grove Police Department employs one part CSO to work in our investigations division. This CSO gets assigned mostly property crime cases and works closely with the investigators on various other open cases.

## K-9 UNIT



In 2019, the Maple Grove Police Department introduced their second K-9 partner to the community. **Officer Dave Goggins** was selected as the K-9 handler, and his K-9 partner **Rudi**, a Belgian Malinois, came to the department from Hungary. **Officer Goggins** and **K-9 Rudi** graduated from the Saint Paul Police Department K-9 School in May of 2019, and the team started actively patrolling within the City in June. The second K-9 was established due to the growing demand for K-9 related calls for service within the City. The Maple Grove K-9 unit has a variety of responsibilities which include: tracking for missing



children or adults, tracking for suspects who have committed a wide variety of crimes, narcotic sniffs, and providing numerous K-9 demonstrations throughout the city. Under the guidance of **Officer Stuart** and **Officer Goggins**, our K-9 teams in 2019 deployed 107 times on a wide variety of calls for service, and participated in 18 formal K-9 demonstrations. The community has provided

great support of the K-9 unit. We encourage members of the community to call and book a K-9 demonstration for your next community-related event.

## POLICE BICYCLE PATROL

The Maple Grove Police Department Bicycle Patrol Program has been an active part of our community since 1995. The department's 30 certified bike officers work in partnership with the Maple Grove Parks and Recreation Department. This relationship ensures mobile police services for the 14 established trail systems and over 37 miles of bike paths within the city.

Bike patrols can be a high visibility crime deterrent in neighborhoods and business areas. In addition, the Bike Unit was deployed in numerous proactive enforcement efforts across the city targeting opportunity-driven crimes, such as thefts or community disruption. These extra efforts coordinated with traditional patrol response have allowed for quick resolutions connected to many community-identified crime trends.

Maple Grove bike patrol officers are routinely present at numerous community gatherings and are regular fixtures at our major park locations. Our bike officers strive to maintain safe environments for citizens to enjoy themselves, while also being a valuable outreach tool to all members of the community. These positive relationships are hallmarks of our program and help define the overall mission of community investment.

## MAPLE GROVE POLICE RESERVES

### *"Volunteers Who Make a Difference"*

The mission of the Maple Grove Police Reserve Unit is dedicated to providing qualified volunteers to enhance the police department's ability to provide professional service.

Being a reserve officer with the Maple Grove Police Department is a different volunteer experience than most. Reserve officers must pass a thorough background investigation, are issued uniforms and duty belts with equipment, and are provided training to prepare them to go out into the community.

The Reserve Unit has internal structure similar to the rest of the police department. A patrol sergeant oversees the unit, but day-to-day needs are the responsibility of two police officer advisors. Within the unit, a reserve sergeant leads the coordination of the group. One administrative reserve oversees the unit's schedule and organization, while the rest of the group is made up of officers.

Reserve officers are a vital part of keeping our community safe and enhance the police department's connection with our community.

## EXPLORERS



The Maple Grove Police Explorers Post was established in 1989. The Post is comprised of young men and women between the ages of 14-20 who have chosen to "explore" a career in the law enforcement profession. The Post

meets once a week beginning in September and continues through April. During these meetings, the Explorers are taught and trained by Officers of the Maple Grove Police Department in different areas of policing. In addition to their weekly meetings, Explorers are also encouraged to assist with numerous volunteer opportunities throughout the year.

In 2019, The Maple Grove Police Explorer Post consisted of sixteen Explorers and four Explorer Advisors. The Explorers displayed what they were taught and trained during their weekly meetings at both the Chief's Cup competition, which was hosted by the St. Paul Police Department, as well as The Annual Minnesota State Explorer Conference in Rochester. The Post represented our agency extremely well and won several awards for their performances in areas of policing such as Traffic Accident Investigation, Street Decisions, and First Aid, the Post took home a couple first place trophies in the shooting competition.

The Explorers volunteer at a number of events throughout the year. Such events include the Polar Plunge for the Special Olympics, National Night Out, bagging groceries for customers at Cub Foods, participating as role players for training new police officers, and Maple Grove Days.



Not only did the Explorers volunteer during Maple Grove Days, but they also participated in the annual Rotary Bed Race between their volunteer duties!

Exploring provides opportunities for youth to explore law enforcement careers, the criminal justice system, and promote character development and citizenship training. Many members decide on a different career path while involved in the program, but stay actively involved because of the camaraderie and friendships they build; along with the community engagement and volunteer opportunities being a part of the Post provides.

## DRUG ABUSE RESISTANCE EDUCATION (D.A.R.E.)

The Maple Grove Drug Abuse Resistance Education (D.A.R.E.) program is a collaborative effort with schools, Maple Grove Police Department, D.A.R.E. officers, students, parents, city council, businesses, and the community to educate our youth on the importance of resisting drugs and violence. The D.A.R.E. curriculum is taught in ten Maple Grove elementary schools, educating approximately 2,800 students each year.

Keepin' it REAL is D.A.R.E.'s long-awaited answer to evidenced-based programming. Today's D.A.R.E. promotes an education program that has a stamp of approval from the Substance Abuse and



Mental Health Services Administration. The program's primary mission is to provide children with the information and skills they need to live drug-free and violence-free lives. In part, this is accomplished by providing our students with knowledge on the physical, emotional, social, and legal ramifications of drug abuse. The program equips kids with tools that will enable them to confidently avoid negative influences by teaching them effective communication skills and to focus on their strengths and potential. D.A.R.E. teaches students decision-making and problem-solving skills, provides them with alternatives to drug use, and stresses the importance of choosing healthy friends.

Upon completion of the D.A.R.E. curriculum, students participate in a special community culmination program to recognize the students' accomplishments and their commitment to be drug- and violence-free. The program is attended by elected officials, school leaders, and other community members.

## CITIZENS' POLICE ACADEMY



The 2019 Citizens' Police Academy built relationships and provided education to 30 participants. The academy consists of 11 weeks of instruction, demonstration, and class participation. The Citizens' Police Academy purpose is consistent with the mission of our Police Department,

*“Honorably serving our community to enhance the quality of life by dedicating ourselves to compassionate, excellent, and professional policing.”* Our department greatly benefited from having 30 citizens join us for 11 weeks. Some of the areas covered included: patrol operations, investigations operations, DWI investigations, drug enforcement, D.A.R.E., K-9 unit, crime scene investigation, tactical operations, and much more. Some of the highlights from the academy included taking tours of the Hennepin County Jail and Hennepin County Communication Center, Taser demonstrations, visiting the North Metro Range, and K-9 demonstrations. The Maple Grove Citizens’ Police Academy is available for people who live, work, or go to school in the City of Maple Grove, and are over the age of 16.



## CRISIS INTERVENTION TEAM (CIT)

The Maple Grove Police Department Crisis Intervention Team (CIT) is a first-responder model of police-based crisis treatment within our community. The CIT program provides effective solutions to promote community relationships, specifically with people in crisis suffering from mental illness. In essence, this program provides mental health first aid to people in need, at their first point of contact. The CIT Model reduces both stigma and the need for further involvement with the criminal justice system. This is best accomplished through developed partnerships with the criminal justice system, families of those in crisis, and the mental health care system to create environments for sustainable positive change.

## ALCOHOL AND TOBACCO COMPLIANCE CHECKS

The Maple Grove Police Department conducts compliance checks and education of alcohol and tobacco licensees as required by city ordinance and state statute. Licensed establishments are checked two times per year for compliance. In 2019, the city offered 12 classes for alcohol server training with a total attendance of 1,193 alcohol servers and retailers. This training covers eliminating

underage access and over service. For tobacco retailers, the city participates in the Department of Human Services “Congratulate and Educate” grant program. This allowed for an additional tobacco license check focused on education in lieu of criminal and license penalties.

<b>Alcohol</b>	<b>May 2019</b>	<b>November 2019</b>
Licensed Establishments	65	69
Failures	0	2
Compliance Rate	100%	97.10%

<b>Tobacco</b>	<b>May 2019</b>	<b>October 2019</b>
Licensed Establishments	26	26
Failures	1	3
Compliance Rate	96.15%	88.46%

## WILDLIFE MANAGEMENT

Deer, geese, turkeys, and coyotes are just a handful of the species that call various parts of the city home. The police department aims to monitor the populations of these species and the effects they have on the residents of Maple Grove. The management practice includes overseeing organized and controlled hunts to maintain animal populations appropriate for the available habitat. Without these practices, there would likely be a greater number of negative interactions with the wildlife population, such as car versus deer accidents, damage to gardens and lawns, and starvation of animals due to lack of adequate food sources. In order to participate in these controlled hunts, individuals must attend a hunter safety and orientation class offered by the Maple Grove Police Department.

### AERIAL COUNT

The police department attempts to get an estimate of the number of deer in Maple Grove with helicopter flyovers of certain areas of the city. To save on cost, the police department partners with the Three Rivers Park District and other area police departments to conduct counts in several jurisdictions on one day. The areas surveyed are typically woodlands and heavily wooded neighborhoods, lowland grassy areas and swamps, parks, perimeters of lakes, and areas where the police department has received complaints of too many deer.

## DEER HUNTING BY ARCHERY

The police department aims to help control the population in a humane manner by utilizing controlled archery hunting in specific areas of the city deemed to be safe and inconspicuous. This has proven to be a reliable method to impact the deer population while also providing a highly valued recreational activity for those who participate in the hunt. Landowners in the designated areas of the city have the discretion to grant permission to individuals who wish to hunt on their property.

Additionally, the City of Maple Grove allows hunters in the Capable Partners program to hunt on specially designated parcels of city-owned land. Capable Partners is a highly regarded organization dedicated to providing outdoor opportunities to the physically challenged with the assistance of able-bodied hunting partners.

## TURKEY HUNTING BY ARCHERY

The Minnesota DNR allows turkey hunting by archery during the spring and fall turkey hunting seasons. The City of Maple Grove allows this activity in the same manner and area of the city where deer hunting is permitted.

## GOOSE HUNTING

Goose hunting by shotgun is limited to certain areas, mainly in the northwest area of the city, but the impact of these hunts is noted in all areas of the city as geese frequently fly from area to area within the city.

# SERVICES DIVISION

The Services Division provides operational support to all aspects of the Maple Grove Police Department. The division includes the Investigations Unit, Safe Streets Unit, drug task force detective, criminal intelligence analyst, jail administrator, community service officer program, and crime prevention program. In this division, employees perform a wide variety of duties, including but not limited to criminal investigations, proactive street crime initiatives, crime analysis, animal control, city ordinance enforcement, crime prevention programs, and community outreaches.

## INVESTIGATIONS

The Maple Grove Police Department Investigations Unit is currently comprised of five detectives, five school resource officers, one criminal intelligence analyst, one investigative community service officer, and two sergeants who supervise the unit. Detectives within the investigations division are classified as general investigators and are required proficient in all areas of criminal investigations. The school resource officers are focused primarily on being a visible presence in the schools, developing relationships with students and school staff, and handling issues that may arise during the school day. When school is not in session, the school resource officers have their own investigative caseload.

As criminal enterprises evolve and technology continues to grow, detectives tasked with investigating these crimes change and adapt to this technology. As a result, detectives have made it a priority to attend training to this effect. This has included specialized training involving Internet Crimes Against Children (ICAC), “Safe Harbor” Sex Trafficking training, and training on social media and cell phone technology, among many others.

## SCHOOL RESOURCE OFFICERS (SROs)

In 2019, the five Maple Grove Police Department SROs handled 389 calls for service within four schools: Osseo Senior High, Maple Grove Senior High, Osseo Middle School, and Maple Grove Middle School. Some of the daily duties of an SRO include preparing and planning for overall school safety, classroom presentations on various topics, informal counseling and mentoring, assisting school staff with disturbances, and students experiencing a multitude of issues. SROs also handle general investigative work, to include working criminal cases generated by our patrol officers.

OSSEO AREA SCHOOLS

ISD  279

The Maple Grove Police Department and School District 279 have a great collaborative relationship that continues to provide the students and staff at the schools the safest environments to learn and grow. In 2019, the SROs continued to build positive relationships within the schools that they serve. The SROs strive to assist students and their families while making a positive impact on their lives.

## SAFE STREETS UNIT

The mission of officers assigned to the Safe Streets Unit (SSU) is to proactively disrupt and prevent dangerous street-level crime activity within the City of Maple Grove, and to enhance the quality of life for our citizens. Formed in 2007, SSU combats organized retail crimes, narcotics crimes, prostitution/human trafficking crimes, hotel/motel interdiction, and other quality of life issues as they arise. This is accomplished utilizing intelligence-led policing concepts and strong relationships and collaboration among units within and outside of the Maple Grove Police Department to maximize success. A pillar of the SSU's operation is building relationships with community leaders in order to foster trust and encourage open channels of communication in order to most effectively combat crimes in our city.

Officers work primarily in a plainclothes capacity, oftentimes in an undercover role. They remain up to date on the latest available training, including vice, narcotics, surveillance, and informant management. SSU utilizes state-of-the-art technology for purposes of intelligence gathering, surveillance, and apprehensions.

As Maple Grove has one of the largest retail communities in the State of Minnesota, SSU has taken a leadership role in the Twin Cities Organized Retail Crime Association (TCORCA). TCORCA was established in 2014 by a group of dedicated law enforcement, crime analysts, corporate fraud and loss prevention investigators, and prosecutors to collaboratively combat retail crime. Affiliation with TCORCA has enabled SSU to more effectively combat the growing threat of organized retail crime through collaboration with other agencies, information sharing, advanced training, and coordinated efforts.

As prostitution and human trafficking continue to be a growing trend throughout Minnesota communities, SSU took the initiative to combat the problem on a variety of fronts. As part of this ongoing effort, SSU participates in numerous Guardian Angel Operations throughout the

metropolitan area. Guardian Angel was launched in 2014, in partnership with several local, state, county, and federal jurisdictions. These operations were oriented toward the identification and arrest of men who are willing to solicit minors for prostitution.

## PLACE OF LAST DRINK (P.O.L.D.)



The Maple Grove Police Department is a member of the Place of Last Drink (P.O.L.D.) Task Force, with the goal of limiting over service of alcohol,

which contributes to traffic crashes, assaults, and other alcohol-related crimes. P.O.L.D. is a substance abuse prevention coalition serving northwest Hennepin County and is housed at North Memorial Medical Center. Annual P.O.L.D. data is shared with liquor establishments as needed to show developing trends and provide education opportunities to ensure compliance with state laws and liquor licensing requirements.

## ANOKA-HENNEPIN NARCOTICS AND VIOLENT CRIMES TASK FORCE

The Maple Grove Police department has a detective assigned to The Anoka-Hennepin Narcotics Violent Crime Task Force (AHNVCTF), which is an authorized Violent Crime Enforcement Team through the state. The AHNVCTF provides support and services to the Maple Grove Police Department in the investigation of violent and drug-related crimes. The task force consists of 10 member agencies totaling 12 detectives, two team leaders, commander, administrative assistant, criminal intelligence analyst, and a National Guard Analyst.

## CRIMINAL INTELLIGENCE ANALYST

The criminal intelligence analyst supports a number of department functions, including patrol, special operations, investigations, planning and research, crime prevention, and administrative services. The criminal intelligence analyst reviews, monitors, and analyzes crime in Maple Grove to identify crime patterns and trends, and uses a variety of resources, such as public records, records management databases, calls-for-service, the LeadsOnline, social media, independent crime analysis software, and intelligence from outside agencies to target and profile investigative leads. Utilizing crime maps, incident report data, and informational bulletins, the Crime and Intelligence Analyst communicates findings to the Department, as well as with other local, state, and federal agencies, with the ultimate goal of increasing the effectiveness of the department and the response to crime.

## CRIME PREVENTION

The Maple Grove Police Department's Crime Prevention Officer works closely with police department employees as well as the public to help in the fight against crime. With programs like National Night Out, Neighborhood Watch, and Crime Free Multi-Housing, it has worked to make our community stronger and more educated about crime prevention tactics.

## RESIDENTIAL PREMISE SURVEYS

Residential premise surveys are conducted on a one-on-one basis between our Crime Prevention Officer and residents throughout the city. During these surveys, our Crime Prevention Officer can point out potential weaknesses or physical security flaws in residential dwellings and offer suggestions or tips to help reduce the likelihood of becoming the victim of a residential burglary or other property crimes.

## CRIME FREE MULTI-HOUSING

Crime Free Multi-Housing is an ordinance that provides a partnership between the Police Department and rental property owners and managers to provide a safer environment and help reduce crime and nuisance issues at rental properties. This ordinance requires property owners and agents to complete background checks on prospective tenants, incorporate a crime-free, drug-free lease addendum, and maintain a register of tenants who live at

their properties. Property owners and agents may also be required to attend a rental owner education program, which helps teach landlords about applicant screening, legal issues, fair housing laws, licensing and inspections, crime prevention, and more. The police department also offers a free automatic landlord alert system that allows property owners to be notified via email of certain police activity at their rental properties. This voluntary system helps to keep property owners aware of police activity at their rental properties and conduct follow-up to ensure safe properties.

## NEIGHBORHOOD WATCH

Neighborhood Watch is a cooperative effort between the police department and a neighborhood to help make your neighborhood a safer place to live and to also help promote communication between individual neighborhoods and the police department. Neighborhood Watch Captains and Co-Captains are the link between their organized neighborhood and the police



department to help share information both ways. No one person or law enforcement agency can be aware of every situation that occurs in all neighborhoods at all times. Annual workshops are provided to the neighborhood watch captains by police department staff. The workshop reviews the status of crime and drug abuse in Maple Grove, while offering the group the opportunity to ask questions of staff and network with fellow watch captains.

## CHILD SAFETY SEAT INSPECTIONS

The Crime Prevention Officer partners with North Memorial Injury Prevention to host several car seat clinics in Maple Grove each year. This service helps to teach parents how to properly install a child passenger restraint in their vehicles in order to help keep their children as safe as possible when in a motor vehicle.



## NATIONAL NIGHT OUT

National Night Out (NNO) is the City of Maple Grove's premier crime prevention program led by **Crime Prevention Officer Todd Strege**. Todd developed the program into a nationally recognized effort by the National Association of Town Watch. In the past eight years, Maple Grove's National Night Out events have ranked nationally #1 three times, #2 three times, and #3 twice. The program has grown to include 207 annual registered block parties in 2019 that reached over 20,000 residents at approximately 10,200 households. The day's events include a kick-off public safety equipment exposition attended by over 1,500 individuals including kids, parents, grandparents, and residents from the area. The partnerships and sponsorship with many local businesses provide food for the kick-off event and other valuable resources for crime prevention materials and messaging. Neighborhood parties are visited by City's police, public works, and fire departments; and included City Administration, city, state, and federally elected leaders, and representatives from Maple Grove/Osseo area schools, and many key criminal justice organizations.

Each year's National Night Out provides an opportunity to support an effort to help those in need. In 2019, the Maple Grove Police Department collaborated with CROSS Services for a community-wide Fill the Backpack campaign to seek donations for valuable school supplies for those students in need. A local news channel broadcast a story about the campaign <https://ccxmedia.org/news/maple-grove-launches-food-school-supply-drives-for-national-night-out/>.

Maple Grove's National Night Out annual award rankings:

2012 – 3<sup>rd</sup> Place

2013 – 1<sup>st</sup> Place

2014 – 3<sup>rd</sup> Place

2015 – 1<sup>st</sup> Place

2016 – 2<sup>nd</sup> Place

2017 – 1<sup>st</sup> Place

2018 – 2<sup>nd</sup> Place

2019 – 2<sup>nd</sup> Place

## PROFESSIONAL STANDARDS DIVISION

The Professional Standards Division is responsible for policy development and updates, compliance with Minnesota Board of Peace Officer Standards and Training mandates, department training management, and police facility management. The North Metro Range regional public safety training facility and PUPS facility managers responsibilities are assigned within this division.

### NORTH METRO RANGE REGIONAL PUBLIC SAFETY TRAINING FACILITY

The North Metro Range (NMR) regional public safety training facility provides a



venue for modern training to the region's law enforcement personnel. The NMR has a large climate controlled indoor firearms range, one large and one small classroom, and a firearms simulator. Instructors convert the classrooms to padded training rooms for teaching arrest control techniques and scenarios based training.

Nineteen agencies from local, county, state, and federal law enforcement jurisdictions utilize the facility. The primary member agencies are the City of Maple Grove, the City of Plymouth, and the City of Brooklyn Park police departments. Members of the public can rent classroom space and have access to open range time on Saturdays.

The City of Maple Grove adopted a 2018 – 2020 goal to expand the NMR. The City made significant progress in pursuit of the expansion goal. A legislative bill in both the Minnesota House and Senate was introduced during the 2019 Legislative Session. Maple Grove's state legislators provided support for the bills. A contracted architect firm assisted the police department in completing a pre-design report to include with a 2020 state bond application. The MMB bond application inclusive of the pre-design was submitted and accepted. The City hosted tours of the NMR facilities for both the Senate and House Capital Investment

Committees. Police and City staff testified before MMB panel inclusive of Governor's staff.

*NMR manager Al Freng* continues to play an instrumental role in the daily leadership of the facility, maintaining strong relationships with our regional public safety customers, and supporting the expansion efforts.

## PETS UNDER POLICE SECURITY (PUPS)

Pets Under Police Security (PUPS) is the animal holding facility for Maple Grove, Brooklyn Park, Brooklyn Center, Plymouth, Crystal, New Hope, and Champlin. Animals are brought to PUPS for various reasons. All stray pets are held for five business days, which is required by law. We also provide a 10-day quarantine hold for an animal that has bitten, as well as a safe place in the event of a neglect or cruelty case. All animals coming into our facility must be brought in by an officer. Care of the animals is provided by the *Animal Containment Coordinator Cassandra Boser*, along with part-time kennel attendants.

When a pet is brought to PUPS from the City of Maple Grove, the payment of fees to claim the pet is completed at PUPS. Proof of a current rabies vaccine for the pet is required. If by chance, proof of rabies is not available at the time of claiming the pet, a rabies deposit will be collected. This deposit will be returned to the owner when proof of a current rabies vaccine is provided within two weeks. The City of Maple Grove does not require a license for pets, but does require all dogs, cats, and ferrets have a current rabies vaccination, as well as some form of identification. If a pet is here from any of the other member cities, the owner must go to the impounding city to pay the fees and provide proof of rabies, and then bring the release paperwork to PUPS to pick up their pet.

## POLICY DEVELOPMENT AND MAINTENANCE – THE LEXIPOL MODEL

Members of the Maple Grove Police Department carry out their responsibilities in accordance with established policies and procedures. The Lexipol policy system is a

best practices system utilized by our agency. Lexipol is a national recognized model that produces a standards based policy manual that is state specific and incorporates Federal



Statute and Case Law and State and Case Law, along with widely accepted policing best practices.

Department polices are guided by the requirements of the Minnesota Board of Peace Officer Standards and Training (POST). Staff also utilizes resources provided by the International Association of Chiefs of Police (IACP) and the Police Executive Research Forum (PERF) – a leading national police research nonprofit organization – with policy development.

## ADMINISTRATIVE SUPPORT DIVISION

In September, the Maple Grove Police Department implemented the Administrative Support Division, which is responsible for the records management unit, the property and evidence unit, and all key administrative functions to support department operations. The Administrative Support Manager leads the new division and reports to the Chief of Police.

Through a hiring process, *Theresa Keehn* was selected for this new position. Theresa has been with the Maple Grove Police Department since 2016, having worked in the records management unit as a Records Management Technician and most recently in the property and evidence unit as the Property and Evidence Technician. Previously, she worked as a Detention Sergeant in various roles for the Anoka County Sheriff's Office.

The Administrative Support Manager's main responsibilities include: overseeing the property and evidence unit, records retention, data practices, city licensing background checks, budget management, policy and procedure implementation, state and federal audits, and other technical projects within the police department.

## **RECORDS MANAGEMENT**

The records unit is part of the Administrative Support Division, providing support functions to both patrol and investigations as well as serving the general public. The records unit is staffed by non-sworn personnel with diverse responsibilities and most of their work is done behind the scenes. They are often the first point of contact for citizens, providing outstanding customer service to the general public whether by phone, in person, or via email communications.

Records staff ensure accurate processing, maintaining, and dissemination of police records in addition to transcription of audio statements, processing background checks for numerous business and regulatory licensing, adoption/foster care, liquor/tobacco licenses, solicitor permits, and permits to acquire handguns. Records staff also ensure police report data is accurately identified and properly coded to meet state and federal Uniform Crime Reporting (UCR) requirements.

The records unit also completes case submissions and referrals for prosecution to the City and County Attorney's Office, while completing annually several hundred discovery requests. This is a pre-trial procedure in which each party can obtain copies of evidence such as interviews, documents, video, and audio recordings. Records staff also completed over 3,800 public data requests in 2019, ensuring review and release in accordance with the Minnesota Data Privacy Act. Staff has also worked on resolving suspense files, completing 162 in 2019; suspense files are criminal justice records with a court disposition that cannot be linked to a criminal history arrest record.

## **PROPERTY AND EVIDENCE**

The Property and Evidence Unit is part of the Administrative Support Division and has one non-sworn full-time employee. The Property and Evidence Unit is responsible for and manages the receiving, releasing, and the ongoing storage, handling and "chain of custody" of all items recovered and seized by the department. During 2019, the department maintained approximately 26,500 separate items of property and evidence in storage. In 2019, the Property and Evidence Unit received 4,758 items and 2,533 items were disposed of in the form of return to owner, donated, auctioned, or destroyed.

The Property and Evidence Unit is responsible for the coordination and documentation of the movement of items to and from officers, other agencies, court, and records management staff. The Property and Evidence Unit is also responsible for the proper submission of evidence to the Hennepin County Sheriff's Office Crime Lab, Minnesota Bureau of Criminal Apprehension Crime Lab, and the Midwest Regional Forensic Laboratory.

Additionally, the Property and Evidence Unit is responsible for the maintenance of operations pursuant to all federal and state laws and established standards and regulations, including routine inventories and audits. Personnel assigned to the Property and Evidence Unit must receive and maintain certification as a Certified Property and Evidence Specialist by an accredited organization.

## COMMUNITY OUTREACH

Each year, the Maple Grove Police Department participates in a number of community events. As in years past, our agency continues to organize three very important programs that help many members of our community: Toys for Tots, Shop with a Cop, and Coffee with a Cop.

### TOYS FOR TOTS

Toys for Tots is a mission of the U.S. Marine Corps Reserves to collect new, unwrapped toys that are then distributed to less fortunate children throughout the United States. Each year, the City of Maple Grove participates in the Toys for Tots program by collecting toys at the Community Center, Government Center, Police Department, and Public Works Facility. This year, our department was successful in collecting hundreds of toys that filled several squad cars. These toys helped many families in need throughout Minnesota during the holiday season! The Maple Grove Police Department is proud to participate in this event every year.

ones and something for themselves. After shopping, the Police Department hosted a pizza and gift wrapping party at the Maple Grove Community Center. Each child had a unique experience this year, as officers from the Osseo, Dayton, and Corcoran police departments partnered with Maple Grove, allowing more time with an officer. Through the strong partnership with Angeno's Pizza of Maple Grove, Starbucks, First Student Bus Company, Maple Grove Rotary Club, and Independent School District 279, children and their families had a unique experience of joy during the holiday season!



### SHOP WITH A COP



The 5<sup>th</sup> annual Shop with a Cop event took place in 2019. More than 30 students from Maple Grove/Osseo area schools joined police officers and police support staff for Christmas shopping at our local Walmart Store. Through Walmart's generous grant award, each child was given money to buy gifts for members of their families and loved

### COFFEE WITH A COP

In 2017, Officer Brad Holzerland initiated our Coffee with a Cop program. The goal of Coffee with a Cop is to enhance community partnerships and understanding. Coffee with a Cop brings police officers and the community

members we serve together in order to have open dialogue about community issues and to gain a better understanding of each other. We held two events in 2019. Our agency is very fortunate to have had Caribou Coffee and McDonald's host the events in 2019. We will continue to host more Coffee with a Cop events and look forward to strengthening our community partnerships.





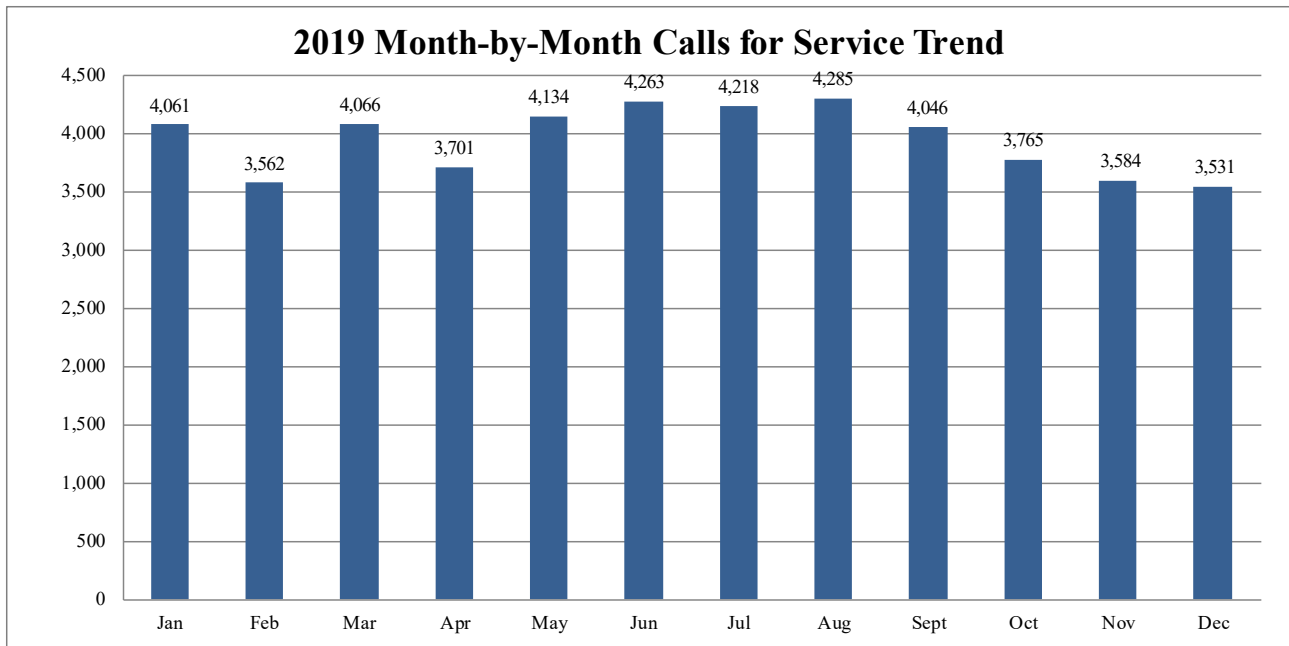
# CALLS-FOR-SERVICE

## 10-YEAR CALLS-FOR-SERVICE TREND

	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	10-Year Average
<b>Calls for Service (Excludes Spot Check)</b>	46,323	45,401	44,487	46,270	44,770	44,102	45,510	43,477	42,028	43,316	44,568
<b>Calls for Service (Includes Spot Check)</b>	54,221	50,695	48,099	49,323	45,723	44,866	46,576	45,237	44,268	47,216	47,622
<b>Spot Check</b>	7,898	5,294	3,612	3,053	953	764	1,066	1,760	2,240	3,900	3,054

## 2019 MONTH-BY-MONTH CALLS-FOR-SERVICE TREND

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Total
<b>Excludes Spot Checks</b>	3,564	3,273	3,660	3,356	3,732	3,982	3,962	4,026	3,706	3,477	3,275	3,303	<b>43,316</b>
<b>Includes Spot Checks</b>	4,061	3,562	4,066	3,701	4,134	4,263	4,218	4,285	4,046	3,765	3,584	3,531	<b>47,216</b>



### DATA SOURCE:

Calls for Service (w/o Spot Check) = CAD

Calls for Service (w/Spot Check) = CAD

## 2019 TOP 10 CALLS-FOR-SERVICE

Call Type	2015	2016	2017	2018	2019
Traffic Stop*	14,058	12,467	10,858	8,844	9,907
Parking Complaint	1,297	2,765	2,734	2,370	2,319
Alarm/Police	1,896	1,931	1,949	1,950	2,024
Suspicious Act	1,784	1,751	1,705	1,562	1,495
Accident/Property Damage	1,336	1,278	1,752	1,725	1,461
Phone Call	1,439	1,390	1,234	1,515	1,448
Animal Complaint	1,333	1,357	1,231	1,214	1,268
Assist/Police	1,040	1,078	1,072	1,257	1,267
Car/Stalled	944	1,278	1,195	1,418	1,088
Locked Out/In	1,263	1,219	1,216	1,114	1,067

\*Includes: License - Cancel/Revoke/Suspend

### DATA SOURCE:

Top Calls for Service = CAD

## 2019 MENTAL HEALTH-RELATED\* CALLS-FOR-SERVICE

2015	2016	2017	2018	2019
861	1,029	1,105	1,242	1,269

### DATA SOURCE:

Mental-Health Calls-for-Service = CAD

## 2019 MENTAL HEALTH PROBLEM\*

2015	2016	2017	2018	2019
152	246	263	291	355

\*Includes Mental Health Calls-for-Service = CAD

<b>Part I Crimes</b>	<b><u>2018</u></b>	<b><u>2019</u></b>	<b><u>% Chg</u></b>
<i>Homicide</i>	0	2	200%
<i>Rape</i>	14	19	36%
<i>Robbery</i>	8	7	-13%
<i>Aggravated Assault</i>	22	28	27%
<i>Human Trafficking</i>	0	4	400%
<b><i>Total Violent Crime</i></b>	<b>44</b>	<b>60</b>	<b>36%</b>
<i>Burglary</i>	65	75	15%
<i>Larceny/Theft</i>	1,014	997	-2%
<i>Auto Theft</i>	38	39	3%
<i>Arson</i>	3	4	33%
<b><i>Total Property Crime</i></b>	<b>1,120</b>	<b>1,115</b>	<b>0%</b>
<b>Total Part I Crimes</b>	<b>1,164</b>	<b>1,175</b>	<b>1%</b>
<b>Part II Crimes</b>	<b><u>2018</u></b>	<b><u>2019</u></b>	<b><u>% Chg</u></b>
<i>Other Assault</i>	215	214	0%
<i>Forgery &amp; Counterfeiting</i>	58	74	28%
<i>Fraud</i>	260	251	-3%
<i>Embezzlement</i>	4	0	-100%
<i>Stolen Property</i>	23	17	-26%
<i>Vandalism</i>	171	135	-21%
<i>Weapons</i>	22	16	-27%
<i>Prostitution</i>	6	4	-33%
<i>Sex Offenses</i>	17	30	76%
<i>Drug Abuse Violations</i>	165	216	31%
<i>Gambling</i>	0	0	0%
<i>Offenses Against Family/Children</i>	4	6	50%
<i>D.U.I.</i>	122	222	82%
<i>Liquor Laws</i>	10	19	90%
<i>Disorderly Conduct</i>	126	107	-15%
<i>Vagrancy</i>	0	0	0%
<i>All Other Offenses</i>	234	203	-13%
<b>Total Part II Crimes</b>	<b>1,437</b>	<b>1,514</b>	<b>5%</b>
<b>Part II Juvenile Offenses</b>	<b><u>2018</u></b>	<b><u>2019</u></b>	<b><u>% Chg</u></b>
<i>Curfew/Loitering (Juvenile)</i>	0	3	300%
<i>Runaways (Juvenile)</i>	41	39	-5%
<b>Total Part II Juvenile Offenses</b>	<b>41</b>	<b>42</b>	<b>2%</b>
<b>Grand Total</b>	<b>2,642</b>	<b>2,731</b>	<b>3%</b>
<b>Total Adult Arrests</b>	<b>819</b>	<b>1,119</b>	<b>37%</b>
<b>Total Juvenile Arrests</b>	<b>253</b>	<b>280</b>	<b>11%</b>
<b>Total Traffic Stops</b>	<b>8,844</b>	<b>9,907</b>	<b>12%</b>
<b>TOTAL CALLS-FOR-SERVICE</b>	<b>44,268</b>	<b>47,216</b>	<b>7%</b>

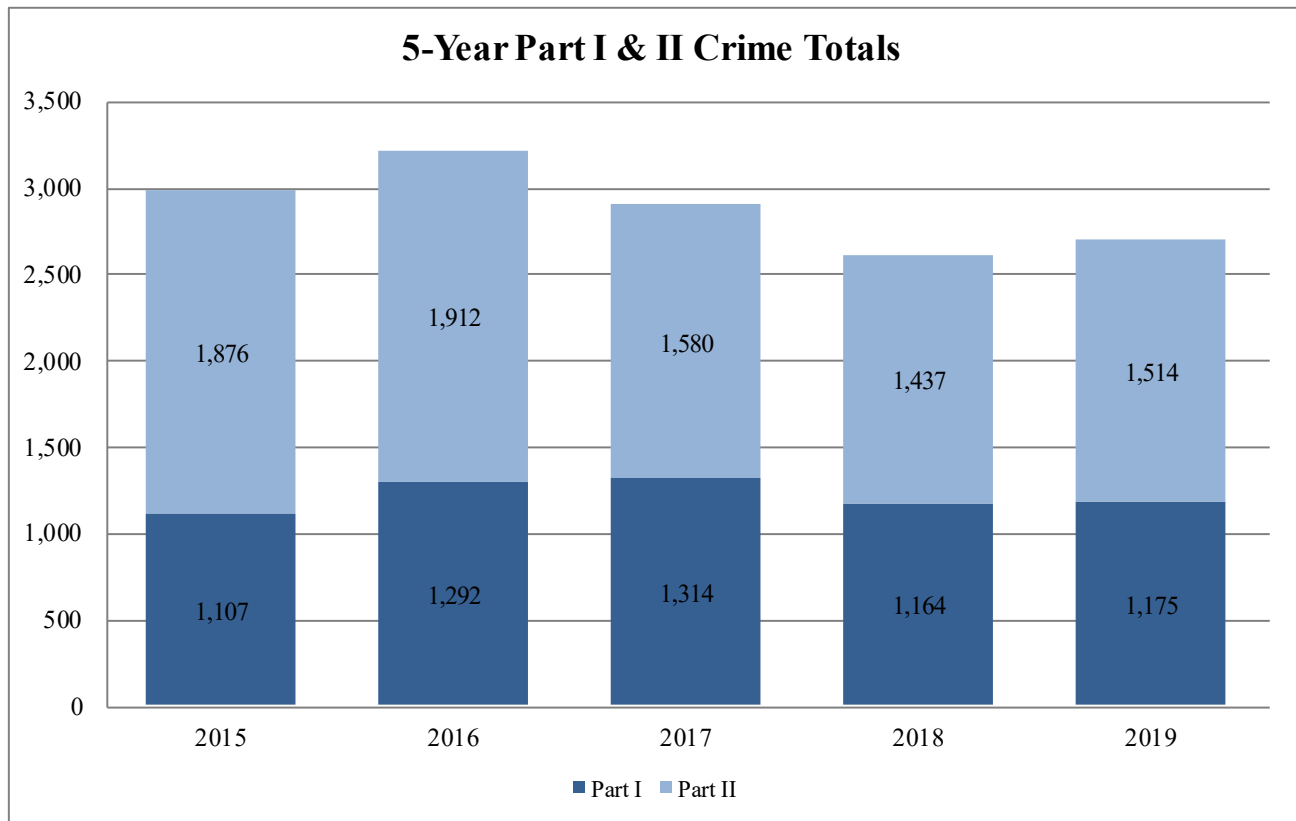
Source: State of Minnesota Department of Public Safety, Bureau of Criminal Apprehension, Minnesota Justice Information Services, Uniform Crime Report, 2018-2019.

Human Trafficking—this category was added to Uniform Crime Reporting as a Part I violent crime by the FBI in 2008, with collection of this information beginning in 2013. Minnesota began collecting and reporting the two additional Part I offenses in 2014. The two additional offenses include commercial sex acts and involuntary servitude.

## 2019 PART I & II CRIMES

Through the State of Minnesota, the FBI compiles crime statistics from Uniform Crime Report (UCR) data and publishes an annual report. Law enforcement agencies across the United States provide the data to the FBI. For reporting purposes, criminal offenses are divided into two groups: Part I offenses and Part II offenses. Part I crimes are categorized as violent or property crimes. Part I violent crimes are homicide, rape, robbery, and aggravated assault. Part I property crimes are burglary, larceny/theft, auto theft, and arson. All other offenses are identified as Part II crimes. Examples of Part II crimes are simple assault, drug offenses, driving under the influence, fraud, disorderly conduct, vandalism, and weapons offenses.

	2015	2016	2017	2018	2019	5-Year Average
<b>Part I</b>	1,107	1,292	1,314	1,164	1,175	1,210
<b>Part II</b>	1,876	1,912	1,580	1,437	1,514	1,664
<b>Total</b>	2,983	3,204	2,894	2,601	2,689	2,921



### DATA SOURCE:

Source: State of Minnesota Department of Public Safety, Bureau of Criminal Apprehension, Minnesota Justice Informational Services, Uniform Crime Report, 2019

# ANNUAL ARRESTS

Adults Arrested			
Adults Arrested	Adults Arrested	Adults Arrested	Adults Arrested
Year	Part I	Part II	Total
2019	337	782	1,119
2018	251	568	819
2017	281	645	926
2016	242	621	863
2015	267	737	1,004
<i>5-Year Average</i>	<i>276</i>	<i>671</i>	<i>946</i>

Juveniles Arrested				
Year	Part I	Part II	Part II Juvenile	Total
2019	65	205	10	280
2018	51	180	22	253
2017	62	151	30	243
2016	65	163	39	267
2015	67	247	48	362
<i>5-Year Average</i>	<i>62</i>	<i>189</i>	<i>30</i>	<i>281</i>

Total Arrests				
Year	Part I	Part II	Other	Total
2019	402	987	10	1,399
2018	302	748	22	1,072
2017	343	796	30	1,169
2016	307	784	39	1,130
2015	334	984	48	1,366
<i>5-Year Average</i>	<i>338</i>	<i>860</i>	<i>30</i>	<i>1,227</i>

Source: State of Minnesota Department of Public Safety, Bureau of Criminal Apprehension, Minnesota Justice Informational Services, Uniform Crime Report, 2019

## 5 - YEAR TRAFFIC STOP TREND

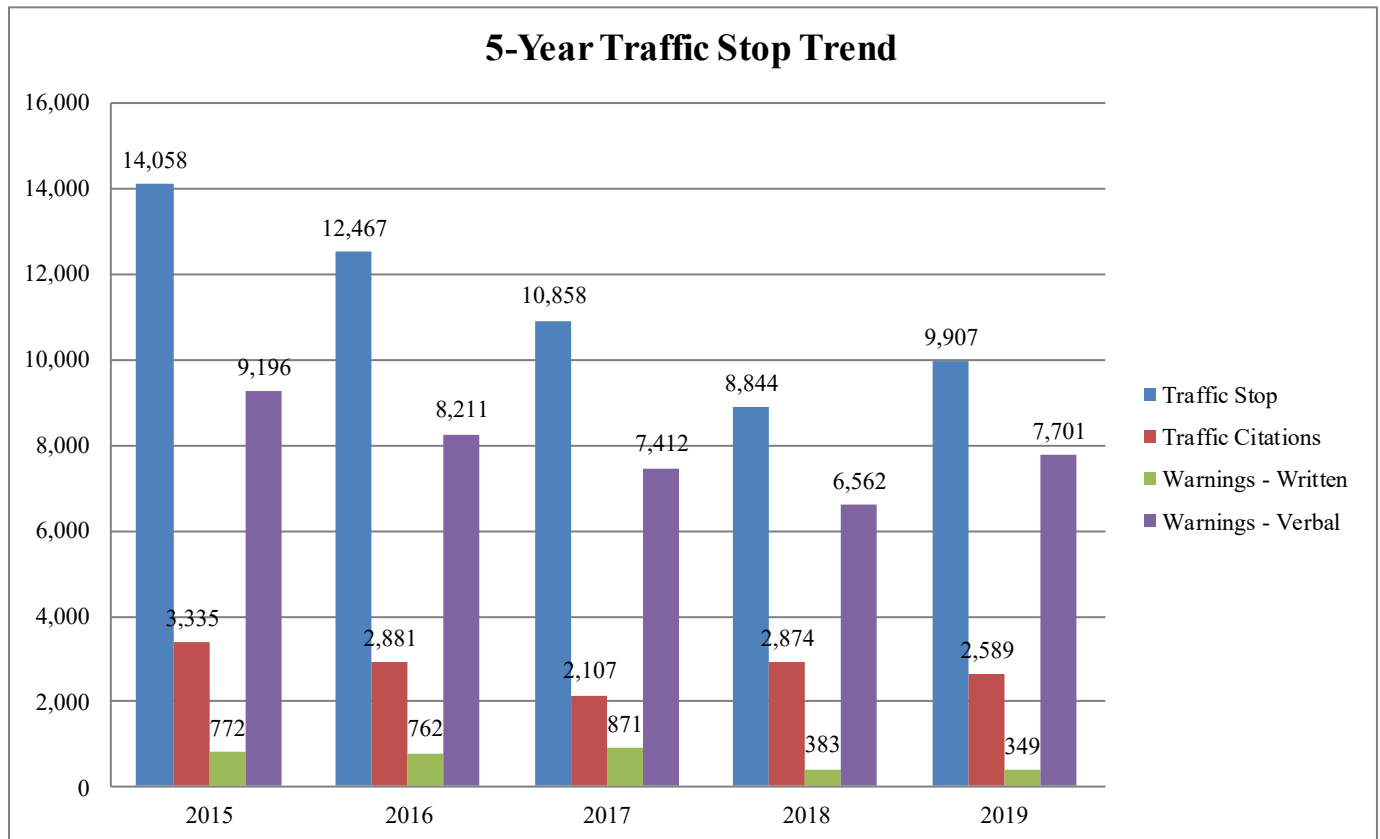
Traffic Accidents & DUI Arrests	2015	2016	2017	2018	2019
Fatal Vehicle	0	1	0	0	1
Personal Injury Accident*	136	81	72	139	117
Property Damage Accident**	1,129	1,112	1,144	1,196	1,037
Hit and Run***	186	143	183	192	180
Driving While Impaired Arrests	230	196	184	122	222

\*Includes Bicycle, Pedestrian, Deer, Motorcycle

\*\*Includes Animal, Bike, Deer, Off Road

\*\*\*Includes Hit & Run, Fail to Stop - Injury and No Injury, Fail to Notify Owner of Property Damage, Accident/Collision w/Unattended Vehicle

	2015	2016	2017	2018	2019
<b>Traffic Stop</b>	<b>14,058</b>	<b>12,467</b>	<b>10,858</b>	<b>8,844</b>	<b>9,907</b>
Traffic Citations	3,335	2,881	2,107	2,874	2,589
Warnings - Written	772	762	871	383	349
Warnings - Verbal	9,196	8,211	7,412	6,562	7,701



# TOP 10

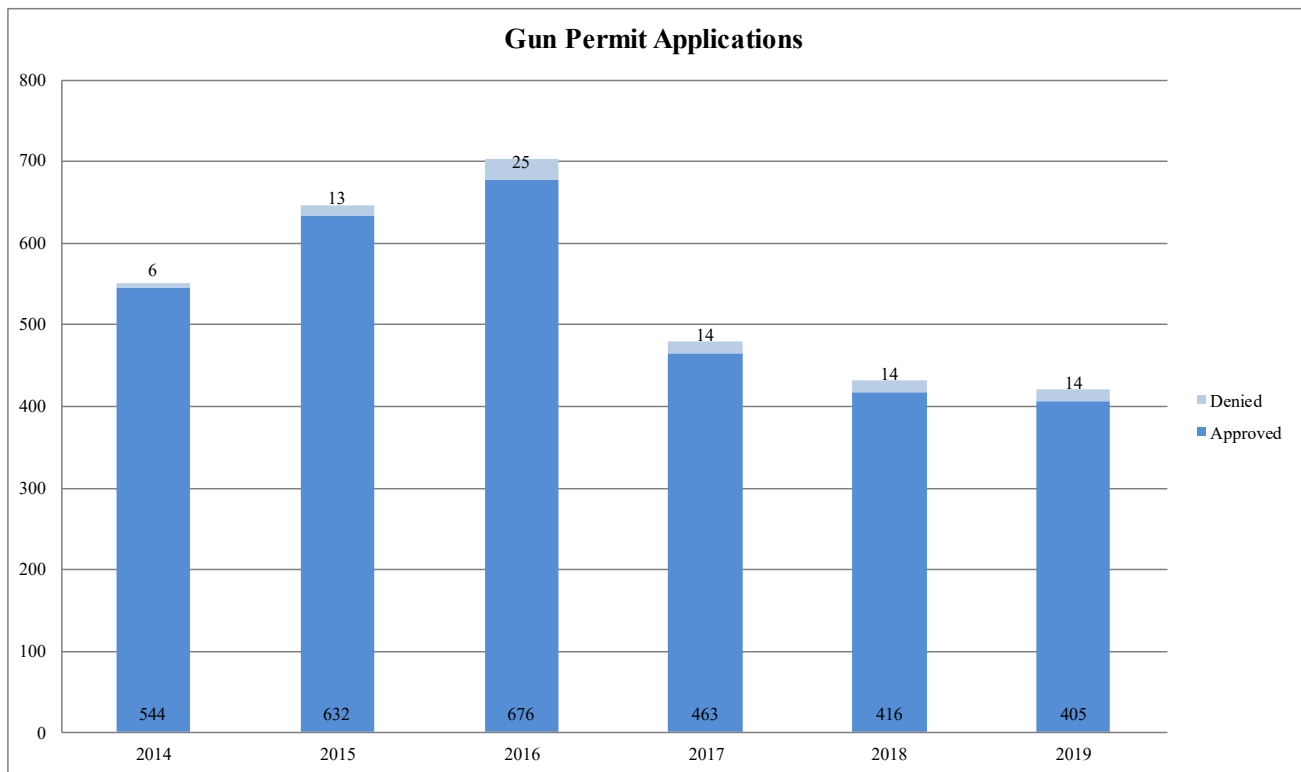
## 2019 TRAFFIC ACCIDENT LOCATIONS

Accident Location	#
I-94 & Maple Grove Pkwy	98
I-694 & Hemlock Ln	72
I-94 & Weaver Lake Rd N	71
I-494 & Bass Lake Rd	48
I-94 & Hwy 610	43
Elm Creek Blvd & Hemlock Ln N	42
Hwy 169 & I-694	40
9451 Dunkirk Ln	29
Hwy 610 & Zachary Ln N	25
11330 Fountains Dr N	21

**DATA SOURCE:** CAD Daily Report: Accident/PD, Accident Unk/Injury, Accident/PD/Report, Accident PI, Accident/PI/Report

# GUN PERMIT TO PURCHASE APPLICATIONS

	2015	2016	2017	2018	2019
<b>Approved</b>	632	676	463	416	405
<b>Denied</b>	13	25	14	14	14



**DATA SOURCE:**

Maple Grove Police Department Tri-Tech Records Management System (RMS)

IN GRATITUDE TO ALL DEPARTMENT MEMBERS  
WHO CONTRIBUTED TO THIS REPORT.



## **Maple Grove Police Department**

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